

ERIMAX EXPRESS SHIPPING

Last updated June 19, 2025

The terms and conditions set out below are the terms and conditions of the contract between you, the sender of the Shipment and us ERIMAX EXPRESS SHIPPING (hereinafter referred to as “EES”) by your delivery of the Shipment to ERIMAX EXPRESS and our receipt thereof with your delivery instructions you agree to these terms and conditions. No employee of ERIMAX EXPRESS SHIPPING or anyone else has any authority to change any of these terms and conditions or make any promise on our behalf.

2. DEFINITIONS

(a) “Package” means any container, envelope, document or parcel that is acceptable by us for delivery

(b) “Shipment” means all Packages that are tendered to and accepted by us for delivery and that travel hereunder under a single (Airway and Seaway Bill) receipt.

3. AGREEMENT TO TERMS

By giving us your Shipment, you certify that shipment details are complete and accurate and you agree whether or not you are acting on your own behalf or as an agent for and on behalf of any other person having interest in this Shipment to all the terms and conditions hereof and to any applicable tariff. No one is authorized to alter or modify the terms of our agreement.

4. ITEMS NOT ACCEPTABLE FOR SHIPMENT

We do not accept as a Shipment the following: -

(a) Money/cash, or items readily convertible to money (including but not limited to coins or negotiable instruments equivalent to cash such as endorsed stocks and bonds).

(b) Shipments of items accepted by mistake.

(c) Items restricted by IATA (International Air Transport Association) or IAC (International Civil Organization)

(d) Items which in our discretion we cannot transport legally or safely.

You certify that your shipment is not restricted by any of the above limitations.

We reserve the right to reject packages based on these limitations or for reasons of safety or security.

5. YOUR OBLIGATIONS

(a) You warrant that each article in the shipment is properly described on the Receipt/Airway and Seaway Bill and any other documents acceptable and is properly marked addressed and packed to ensure safe transportation with ordinary care in handling.

(b) You agree to pay all shipment charges and destination duties and taxes for this shipment if the receiver or third party does not pay.

(c) You agree to pay all shipment charges including but not limited to incorrect declaration of cargo, improper or insufficient packing securing marking or addressing of the Shipment, or for the acts or omissions of the recipient or anyone else with an interest in the Shipment.

6. RESPONSIBILITY FOR PAYMENT

Regardless of your providing us with an alternative payment method or instructions, you will always be primarily responsible for all reasonable charges and possible surcharges customs and duties assessment including fees related to our prepayment of the same, governmental penalties and fines, taxes and our Attorneys Fees and legal costs related to this shipment. You also will be responsible for any reasonable costs we incur in the shipment or warehousing of the shipment pending ultimate dispatch to you.

7. DELAYED SHIPMENTS

We will make every effort to deliver your Shipment according to our regular delivery schedules, but we are not liable for any delays in collecting a shipment, transporting a shipment (including delays caused by any diversion) and delivering a shipment occasioned by the following circumstances: -

(a) Act of God including but not limited to storm, tempest or flood.

(b) Act of war hostilities riot or civil commotion or the threat or fear of such conditions prevailing.

(c) Criminal malicious or negligent actions or acts or omissions of third parties.

(d) Industrial action or unforeseeable traffic conditions.

(e) Suspension or cancellation of transport services by reason of or of the threat or fear of inclement weather.

(f) Fire, lightning or explosion.

(g) Seizure under legal process.

(h) Your act, default or omission of whatever nature, or act, default or omission of your employees or agents or any person having any interest in the goods;

(i) Insufficient or improper packing labelling or addressing; or

(j) the unavailability at the delivery address of the consignee or other authorized recipient.

8. NO WARRANTIES

We will make no warranties express or implied.

9. LIMITATION OF LIABILITY

We will only honour the value of the shipment that was provided via Invoice which was provided by the Owner of the shipment and will not be voided if the incorrect invoice was uploaded. If the incorrect invoice was uploaded, we will honour the cost that was shown, and the customer will be responsible for the difference.

10. DECLARED VALUE & LIMITS

You must declare a value regarding each Shipment. Shipments that exceed US\$4000 should be notified. If you wish ERIMAX EXPRESS SHIPPING to accept liability for any amount more than the highest declared value abovementioned then you must enter a separate contract with ERIMAX EXPRESS SHIPPING in regard to the excess cover and pay the additional charges specified in that contract.

11. LIABILITIES NOT ASSUMED

(a) We will not be liable for loss of or damage to shipments of money or other prohibited items.

(b) We will not be liable for your acts or omissions including but not limited to incorrect declaration of cargo, improper or insufficient packing, securing marking or addressing of the Shipment, or for acts or omissions of the recipient or anyone else with an interest in the Shipment. Also, we will not be liable if you or the recipient violates any of the terms of our agreement. We will not be liable for loss, damage, delay, shortage, mis delivery, nondelivered, misinformation or failure to provide information in connection with Shipments of money as defined in clause 4 above or other restricted or prohibited items.

(d) We will not be liable for mis delivery, non-delivery, misinformation, items that was to be shipped by sea and is being shipped by air (vice versa), or failure to provide information caused by events beyond our control including but not limited to acts of God, perils of the air, weather conditions, mechanical delays, acts of public enemies, war, strikes, civil commotions or acts of public authorities (including Customs or Health Officials).

12. ROUTE

The Shipment may be carried by any route at the sole discretion of ERIMAX EXPRESS SHIPPING.

13. INDEMNITY

You shall indemnify and keep ERIMAX EPRESS SHIPPING harmless from and against all claims, costs and demands by whomsoever made or preferred more than our legal liability under these terms and conditions.

14. CLAIM FOR LOSS, DAMAGE OR DELAY

ALL CLAIMS MUST BE MADE IN WRITING AND WITHIN THE TIME LIMITS SET OUT BELOW.

(a) The right to damages against you within the limits of clause 9 above shall be made within two (2) weeks from the date of delivery of the Shipment.

(b) Within 14 days of notification to us of the claim it must be documented by sending to us all relevant information about it. We are not obligated to act on any claim until all documents have been presented.

(c) If the recipient accepts the Shipment without noting any damage on the delivery record, we will assume that the Shipment was delivered in good condition. For us to consider a claim for damage, the contents, original shipping cartons and packing must be available to us for inspection.

15. RIGHT TO INSPECT

Your shipment may at our option or at the request of governmental authorities be opened or inspected by such authorities or us at any time.

16. CUSTOMS CLEARANCE

By giving this shipment to us, you hereby agree solely for performance or customs clearance and certify us as the consignee for the purpose of designating a customs broker to perform clearance. In some instances, local authorities may require additional documentation confirming our appointment. It is your responsibility to provide proper documentation and confirmation required.

17. LETTER OF INSTRUCTION

If you do not complete all the documents required for carriage of the shipment or if the documents you submit are not appropriate for the services or destination requested, you hereby instruct us, where permitted by law, to complete, correct or replace the documents for you, at your expense. However, we are not obligated to do so. If a substitute form of Airway Bill/Seaway Bill is needed to complete the documents, the terms of this Airway Bill/Seaway Bill will continue to govern. We are not liable to you or any other person for our actions on your behalf under this provision.

18. DISPOSAL OF SHIPMENTS NOT COLLECTED

We reserve the right to dispose of any shipment not collected by the recipient/addressee or any duly appointed agent and remaining in our office/warehouse for more than THREE (3) months after notification by us that the shipment has arrived. You agree to indemnify us regarding any claim made in respect of our actions under this clause.

19. MANDATORY LAW

Insofar as any provision contained or referred to in this Agreement may be contrary to any applicable law, government regulations order or requirements, such provision shall remain in effect as part of our Agreement to the extent that it is not overridden. The invalidity or unenforceability of any provision shall not affect any other part of this Agreement.